# **Product Update**



#### October 2025

This Product update outlines important changes that happened on 1 October 2025 to BUSSQ MySuper accounts, insurance, and investments.

The changes outlined below came into effect automatically on 1 October – you don't need to do anything. You should also read the detailed information about these changes on the following pages of this update.

# What changed on 1 October 2025 – at a glance

#### **New BUSSQ Super account**

BUSSQ MySuper and Premium Choice accounts were combined into the new BUSSQ Super account.

#### Automatic investment in the Cash option

We'll switch a member's investment to Cash when we're notified of their death, and when a claim is paid for Terminal Illness (TI) or Total and Permanent Disability (TPD).

#### Insurance for non-Australian residents

Members who permanently leave Australia or become ineligible to work here will be able to keep their Death, TI and TPD insurance (subject to the terms of the policy).

#### Strategic asset allocation changes

Some of the Balanced Growth investment option strategic asset allocation (SAA) benchmarks have changed.

#### WHAT THIS MEANS FOR YOU

You are now in the BUSSQ Super account and can change your investment options and insurance.

See page 2 for more information.

#### WHAT THIS MEANS FOR YOU

To protect your money from short term market volatility, in certain situations (like death or some insurance payments) we'll automatically invest your money in the Cash option.

See page 3 for more information.

#### WHAT THIS MEANS FOR YOU

If you permanently leave Australia, you and your family can keep an insurance safety net and stay protected. See page 3 for more information.

#### WHAT THIS MEANS FOR YOU

For your investment option, Balanced Growth, two asset class benchmarks have changed. This impacts the percentage we aim to invest in these assets in this option. See page 4 for more information.

## Need help understanding what this update means for you?



Call us 1800 692 877



Write to us super@bussq.com.au



**Drop in for a chat** 299 Coronation Drive, Milton QLD

# The new BUSSQ Super account

Before 1 October, BUSSQ had two super accumulation accounts:

- **1** BUSSQ MySuper this was our default account and offered default insurance to eligible members and only had the one investment option of MySuper Balanced Growth.
- **2 BUSSQ Premium Choice** offered members more choice and control over their account, including 8 investment options and different insurance to choose from.

On 1 October 2025, these two accounts became the **BUSSQ Super account.** 

### What you need to know

On 1 October your account automatically changed to a BUSSQ Super account.

You now have more options to choose from, but everything else stayed the same, including your insurance (if you have it), investments, fees and costs, your account number and online login details.

### Take control of your super

Most importantly, you now have more investment and insurance options to choose from.

#### Change your insurance to meet your needs

Apply<sup>1</sup> to change your insurance, including:

- Increase, decrease or fix your cover.
- Apply for Income Protection.
- Transfer cover in from another fund.<sup>2</sup>

#### **Control your investments**



You can now decide how your super's invested. Choose from our **8 different investment options**.

### Learn about your options

#### Try our calculators

to learn about your Insurance Needs and Investment <u>Risk</u>

bussq.com.au/calculators

#### Get the details

read our Super and Insurance Handbooks

bussq.com.au/pds

**Get advice**about investments and insurance at no extra cost<sup>3</sup>

bussq.com.au/bussq-advice

### How to make a change

Changing your investments and insurance is easy at BUSSQ.

#### Log into Member Online

to check your account and make a change

member.bussq.com.au

#### Call us for a chat

about your options and we can make a change for you

1800 692 877

#### Send us a form

find the form you need on our website

bussq.com.au/forms-andfactsheets



# Change of investment to the Cash option

#### **Notification of death**

Starting from 1 October 2025, when we're notified of a member's death, their BUSSQ Super account balance will be switched to the Cash investment option. This includes any approved BUSSQ insurance payment and any contributions received after a member's death.

No changes can be made to a member's account after they die. This change will help protect and maintain the account balance of the member until their beneficiary/s can legally take control of the funds.

#### **Insurance claim payments**

From 1 October 2025, when we receive your insured amount from the insurer for Terminal Illness or Total and Permanent Disability it will be automatically invested in the Cash investment option. This won't change how the rest of your super is invested.

This will give you time to decide what to do with the money, get advice, and pay any tax or bills you may have.

You can change investments any time and we don't charge fees to make a switch.

# Why we chose the Cash investment option

If a large insurance payment or a deceased member's account is invested in a higher-risk option and the investment market drops suddenly, the account balance could fall before there's a chance to act.

The Cash investment option has a lower risk profile than other options and less exposure to investment market ups and downs.

## Insurance eligibility changes for non-Australian residents

Up to 1 October, if you permanently left Australia or could no longer work here, you couldn't keep your BUSSQ Death, Terminal Illness (TI), and Total and Permanent Disability (TPD) cover.

From 1 October 2025, that changed. You can now keep your Death, TI and TPD insurance – as long as you continue to meet the terms and conditions of the policy.

If you make a claim from overseas, you may need to return to Australia at your own cost to have the claim assessed, or to provide supporting medical evidence.

There's no change to Income Protection cover. If you permanently leave Australia or can no longer work here, you are still not eligible to claim or hold BUSSQ Income Protection cover.

You should review your insurance regularly and when your situation changes, to make sure it still suits your needs and situation.

To check, change or cancel your cover go to member.bussq.com.au or call us on 1800 692 877.



# Strategic asset allocation changes

On 1 October 2025, there were some benchmark changes to the strategic asset allocation (SAA) for our Balanced Growth investment option, as shown in the table below.

#### Benchmark and range explained

- Benchmarks: The target percentage we aim to have invested in each asset class.
- Ranges: The minimum and maximum limits on how much can be invested in each asset class.

Our investment team aims for the benchmark and as the investment market moves, the percentage invested goes up and down within the allowable range.

#### **Balanced Growth**

	To 30 September 2025		From 1 October 2025	
Asset class	Benchmark SAA (%)	SAA Range (%)	Benchmark SAA (%)	SAA Range (%)
Australian Shares	23.75%	15 – 35%	23.75%	15 – 35%
International Shares	25.75%	15 – 35%	26.75%	15 – 35%
Opportunistic Growth	6.0%	0 - 10%	5.0%	0 – 10%
Property	8.0%	5 – 20%	8.0%	5 – 20%
Infrastructure	13.0%	5 – 20%	13.0%	5 – 20%
Agriculture	4.0%	0 - 10%	4.0%	0 – 10%
Opportunistic Debt	8.0%	0 - 10%	8.0%	0 – 10%
Fixed Interest	8.0%	5 – 20%	8.0%	5 – 20%
Cash	3.5%	0 – 10%	3.5%	0 – 10%
Total	100%		100%	

<sup>1.</sup> Applications for insurance are assessed and subject to our eligibility criteria, and there are always cost considerations for all types of insurance. For more information on insurance eligibility, types of insurance, the cost of cover, or to find our how to make a change, see our Insurance Handbook or call us.

<sup>2.</sup> Insurance held in self-managed super funds is not eligible for transfer.

Personal advice is limited to BUSSQ products and is advice on insurance, investment choice, contributions and retirement. The cost of this advice is included in the administration fees
and costs. Personal advice is provided by one of our financial planners who are Authorised Representatives of Industry Fund Services Limited (IFS) (ABN 54 007 016 195 AFSL 232514).
 IFS is responsible for any advice given to you by its representatives.